
Terms and Conditions for Combat Tailor

Welcome to Combat Tailor! These Terms and Conditions (the "Terms") govern your use of the Combat Tailor website (the "Website") and the services provided by Combat Tailor, which is operated by **Newbiz Limited**. By accessing or using our Website and services, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use our Website or services.

1. Definitions

- "Combat Tailor," "we," "us," or "our" refers to Newbiz Limited.
- "You" or "your" refers to the user or customer of Combat Tailor's services.
- "Services" refers to the tailoring, alteration, repair, or any other services offered by Combat Tailor through the Website.
- "Garment(s)" refers to any item of clothing or fabric sent to Combat Tailor for services.

2. Acceptance of Terms

By placing an order for services with Combat Tailor, you confirm that you have read, understood, and agree to be bound by these Terms, as well as our Privacy Policy.

3. Services Offered

Combat Tailor provides professional tailoring, alteration, and repair services for various garments. Details of specific services, pricing, and estimated turnaround times will be provided on the Website or communicated to you upon request.

4. Customer Responsibilities

4.1. Garment Condition:

* All garments sent to Combat Tailor for services **MUST** be clean. We reserve the right to refuse service for any garment that arrives in an unclean or unsanitary condition. If a garment is deemed unclean upon arrival, we may return it to you at your expense, or, at our sole discretion, offer cleaning services at an additional charge which will be communicated to you before proceeding.

4.2. Accuracy of Information:

* You are responsible for providing accurate and complete information regarding your service requirements, measurements, and contact details. Combat Tailor will not be held responsible for errors or issues arising from inaccurate information provided by you.

4.3. Packaging and Shipping:

* You are responsible for securely packaging and shipping your garments to Combat Tailor. We recommend using a trackable and insured shipping method. Combat Tailor is not responsible for garments lost or damaged during transit to our facility.

5. Pricing and Payment

5.1. All prices for services are quoted in Euro (€) and are subject to change without prior notice.

5.2. Payment for services is due in full at the time of placing your order unless otherwise agreed upon in writing.

5.3. We accept various payment methods as indicated on our Website.

5.4. Additional charges may apply for complex alterations, expedited services, or unforeseen issues with garments. Any additional charges will be communicated to you and agreed upon before proceeding with the service.

6. No Refund Policy

6.1. All sales and services provided by Combat Tailor are final. We operate a strict NO REFUND POLICY.

6.2. Once an order for services has been placed and payment has been made, it cannot be canceled, and no refunds will be issued, regardless of the reason. This policy is in place due to the custom nature of our tailoring services, which involve immediate allocation of resources and commencement of work upon order confirmation.

6.3. In the unlikely event that there is a demonstrable error in our workmanship, we will, at our sole discretion, offer to rectify the issue. This rectification will be limited to re-working the original garment to meet the agreed-upon specifications. This does not constitute a refund.

7. Turnaround Times

7.1. Estimated turnaround times for services will be provided at the time of your order. These are estimates only and are not guaranteed after a consultation to confirm your requirements.

7.2. Delays may occur due to unforeseen circumstances, complexity of work, or high demand. We will endeavour to inform you of any significant delays.

8. Limitation of Liability

8.1. Combat Tailor (Newbiz Limited) will exercise reasonable care and skill in providing its services.

8.2. Our liability for any damage to garments during the provision of services will be limited to the cost of the services performed on that specific garment, or the fair market value of the garment, whichever is lower, up to a maximum of €30 per garment, unless otherwise agreed upon in writing. We are not responsible for pre-existing damage, defects, or inherent weaknesses in garments.

8.3. Combat Tailor (Newbiz Limited) shall not be liable for any indirect, incidental, special, consequential, or punitive damages, or any loss of profits or revenues, whether incurred directly or indirectly, or any loss of data, use, goodwill, or other intangible losses, resulting

from (a) your access to or use of or inability to access or use the services; (b) any conduct or content of any third party on the services; (c) any content obtained from the services; and (d) unauthorized access, use or alteration of your transmissions or content.

9. Dispute Resolution

9.1. Any dispute, claim, or controversy arising out of or relating to these Terms or the breach, termination, enforcement, interpretation, or validity thereof, shall be governed by and construed in accordance with the laws of Ireland.

9.2. You agree that any dispute arising from or relating to the subject matter of these Terms shall be subject to the exclusive jurisdiction of the courts located in Ireland.

10. Intellectual Property

All content on the Combat Tailor Website, including text, graphics, logos, images, and software, is the property of Newbiz Limited or its content suppliers and is protected by Irish and international copyright laws.

11. Privacy Policy

Your use of our Website and services is also governed by our Privacy Policy, which is incorporated by reference into these Terms. Please review our Privacy Policy to understand our practices regarding the collection, use, and disclosure of your personal information.

12. Changes to Terms

Combat Tailor reserves the right to modify or update these Terms at any time. Any changes will be effective immediately upon posting on the Website. Your continued use of the Website and services after any such changes constitutes your acceptance of the new Terms.

13. Severability

If any provision of these Terms is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that these Terms will otherwise remain in full force and effect and enforceable.

14. Entire Agreement

These Terms, together with our Privacy Policy, constitute the entire agreement between you and Combat Tailor (Newbiz Limited) regarding your use of our Website and services.

15. Contact Information

If you have any questions about these Terms, please contact us at:

newbiz.ltd@gmail.com or oss@combat-tailor.com

Last Updated: July 20, 2025